



GOLF AUSTRALIA  
Level 3, 95 Coventry Street  
South Melbourne Victoria 3205  
Australia  
ABN: 54 118 151 894  
Website: [www.golfaustralia.org.au](http://www.golfaustralia.org.au)  
Facsimile: 61 3 9626 5095

## Memo

**To:** Clubs  
**c.c.:** Member States, GA Board, GA Handicapping & Course Rating Committee, GOLF *Link*, Tier 3 Providers  
**From:** Simon Magdulski  
**Date:** 9 April 2010  
**Subject:** New Handicaps Now in Effect & Reminder re Importance of Correct Score Data

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Dear All,

### New Handicap Calculation Method Now in Effect

The First Package of Changes to the Australian Men's & Women's Handicap System was launched this morning in-line with our various widely-publicised advice.

All GOLF *Link* services (including [www.golflink.com.au](http://www.golflink.com.au)) are now operating in accordance with the changed handicapping regulations. (Note: All Australian Men's Handicaps and Australian Women's Handicaps stored on GOLF *Link* have been automatically re-calculated and are ready for immediate use.) We thank everyone for their patience today during what has been an extraordinarily busy time for GOLF *Link*. Our staged deployment of the various upgraded systems managed the traffic flow to [www.golflink.com.au](http://www.golflink.com.au), which was more than 4 times higher than the previous highest peak usage point in GOLF *Link* history!

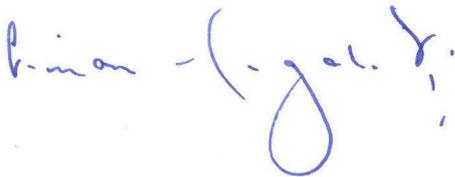
### Importance of Accurate Handicap Records & Reminder re Proper Procedure for Correction of Score Entry Errors

1. Moving forward, we wish to remind everyone that the most recent 20 scores in each player's GOLF *Link* record need to be correct in order to ensure GOLF *Link* is able to perform accurate handicap calculations.
2. In the event of an inaccurate score value being entered, it must be corrected as soon as possible. The proper procedure will vary according to the nature of the score type and also the type of GOLF *Link* system. Instructions covering each respective proper procedure are as follows:
  - Tier 1 users should click on the link found to the left of a score on the member's Handicap History record in Tier 1. For a competition score this link will say 'Correct' and will take you to a page where you are able to enter the correct score, 'Played Off' handicap, and score status. Entering these details and pressing submit will correct the score and recalculate your member's handicap. For an Ad-Hoc score this link will say 'Delete' and will remove the score from your member's handicap record. Where an Ad-Hoc score has been entered incorrectly you need to click this link to delete the round and then re-enter the Ad-Hoc score correctly.
  - Tier 3 users should use the correct score functionality in their Tier 3 system. Please contact your Software Provider for assistance if you are not sure how to do this. Using this functionality in your Tier 3 system will correct the score on GOLF *Link* and recalculate your member's handicap. Should you need to correct an Ad-Hoc score you will need to use your Tier 1 access to delete the Ad-Hoc score (as per above instructions for Tier 1 users) or contact the GOLF *Link* Customer Service Centre on 1300 650 750 if you are not sure how to

- access Tier 1. Once the Ad-Hoc score has been deleted, the correct score needs to be re-entered as an Ad-Hoc score through your Tier 3 system.
- For both Tier 1 and Tier 3 users, please note that you can only correct scores from competitions you have run. If your member has played in a competition at another club you will need to contact that club and ask them to make the correction. Ad-Hoc scores can only be entered for, and deleted from, your Home Club members.
3. It should be remembered that the Australian Men's & Women's Handicap System does not allow for score entry errors to be fixed by making Handicap Adjustments. Handicap Adjustments may only be made upon the approval of the General Committee (or Board of Directors) of a club and State Associations must be accordingly notified. Furthermore, the Handicap Adjustment function will not serve as an effective corrective procedure for score entry errors.
  4. Whilst this is only an extremely isolated point of concern, if an incorrect score is still contained in the most recent 20 scores of a player's current GOLF *Link* handicap record, this will naturally be likely to result in the distortion of the player's handicap. **To allow the proper application of the Australian Men's & Women's Handicap System, we do seek to bring to the attention of any club which may not have fixed an incorrect score entry, that it should employ the corrective action described in point 2.**

We hope this information is of assistance. Please contact me if you have any queries regarding any aspect of the new handicap calculation procedures.

Yours sincerely,



Simon Magdulski  
**Manager – Rules & Handicapping**

*Email – [simonm@golfaustralia.org.au](mailto:simonm@golfaustralia.org.au)  
Direct phone – (03) 9626 5023*