

GOLF *Link* tip

Correcting or removing scores

Our Customer Service has noted that golf clubs are still unsure of how to correct or remove scores. In June 2010 Golf Link improved the score correction procedure to enable clubs to more easily update the scores of their Home Members, the following explains the easiest way to do this.

You will need to login to the Tier 1 system at <https://www.golflink.com.au/Tier1> and click on the "Member Details" menu item to access the search function. Search for the member who's score you wish to correct and click on their exact handicap to access their "Handicaps & Scores" page. You will notice there are now two icons to the left-hand side of all scores listed in a player's Tier 1 handicap record.

The  icon to the left of a score entry will allow you to completely REMOVE that score. The  icon to the left of a score entry will allow you to MODIFY that score (or its accompanying details). The modification screen will show you the current details and allow you to update the Nett Score, Playing Handicap or Score Status. Submitting your correction will automatically update the exact handicap. Tier 3 clubs should perform a Start Of Day after making this change in Tier 1 to ensure their system reflects the new handicap.

Both Tier 1 and Tier 3 clubs should have access to the Tier 1 system to do this, if you do not have access or are having trouble, please contact Golf Link Customer Service on 1300 650 750 or at help@golflink.com.au. Clubs with Tier 3 systems should be able to perform a score correction through their Tier 3 system OR through the Tier 1 system, for information on how to perform a score correction through your Tier 3 system please contact your Software Provider.