

2012 EMIRATES AUSTRALIAN OPEN



6 - 9 DECEMBER 2012

TEMPORARY SERVICE REQUEST

Please fax or e-mail application to:

Fax: 1800 810 906 (or +61 7 3013 2151)

E-mail: SMICC.OMV.Projects@team.telstra.com

Any requests not received 4 weeks prior to the event may not be fulfilled.

*(Please complete blank fields and tick boxes as appropriate. *Fields marked with an asterisk are mandatory*)*

Note 1: For Non Telstra and/or International Customers a valid Visa, MasterCard, Diners or American Express Credit Card that is valid for more than 6 months from the application date, will only be accepted for payment. Please complete the Credit Card Payment details section.

***LEGAL ENTITY** (Person/Company):

Trading Name:

***Address** (Company of Residential):

***Postal Address** if different to above:

***Application Authorised By:** (*Print Name*)

***Contact phone no.:** **Fax no.:**

E-mail address:

***Venue Location:** _____ **Building Name:** _____ ***Site/Stand #:** _____

***On Site Contact:** _____ ***Mobile Number:**

Have you attended this venue/site for a previous event? Yes / No

If yes, please list your previously connected phone number/s: _____

***INVOICING DETAILS:**

International Customer please complete the credit card payment details section

Existing Telstra Customer please complete below section

Bill charges to an existing Telstra A/C? Yes / No A/C:

OR bill charges to the same account as existing Telstra landline:

If a **NEW** Telstra Account is required, please provide the following information:

Australian Company Number (ACN):

Billing address:

Credit Card Payment Details

(Credit card must be valid for more than six months)



*Mandatory if payment by credit card

*CREDIT CARD TYPE (Please tick applicable box) Visa Mastercard Diners Amex

*Credit Card No. _____ *Expiry Date ____/____/____

*Credit Card Security Code (3 or 4 digit code usually shown on signature strip of the card) _____

*Card Holders Name: (Print Name) _____

TELSTRA SERVICES REQUIRED

A Rate Card Service & Products Price List is included as a guide on page 3. Prices quoted maybe subject to change and Telstra's Customer Terms. To view Telstra's Customer Terms please visit the following web site - <http://www.telstra.com.au/customerterms/index.htm>

Note 2: The connection time spans business hours 8.00am to 5.00pm for standard delivery of service. For this reason it is recommended that the connection date nominated be 1-2 days prior to the date when actual use of service is required.

*Type of service required: Standard telephone Other _____
(e.g. ISDN2/ADSL/Faxstream)

*Quantity of telephone lines required: _____

*Outgoing call access level: Local calls only Local, STD & Mobile: Open access:
Is Call Control access required? Yes / No refer item 4 of Rate Card

*Long distance carrier choice: Telstra Other (please specify) _____

*Equipment: Socket Only Rental handset Yes / No

Note 4: Labour and material charges may apply for work requested on site – e.g. additional cabling and/or sockets. The technician will be able to advise you of the estimated cost prior to commencing the job.

Rental handset delivery address:

Additional comments/requirements:

For example: 2 x PSTN / 1 x PSTN for modem use / 2 x PSTN fax use / 1 x PSTN for ADSL 256Kb / 3 x PSTN in Rotary

*Connection Date: // *Cancellation Date: //

AUTHORISATION

I request Telstra to supply the services described in this application form. I acknowledge the current costs of those services and that of any on-site cabling costs required completing my request. I understand that the services will be supplied under Telstra's Customer Terms. That prices quoted maybe subject to change. To view Telstra's Customer Terms please visit the following web site - <http://www.telstra.com.au/customerterms/index.htm>

I agree to pay all charges associated with the services, irrespective of whether these services were used or not, in full by the due date of the account rendered.



Signature:Print Name.....

Application Date:

Telstra Corporation Limited ACN 051 775 556 ABN - 33 051 775 556

OFFICE USE ONLY	
AXIS <input type="checkbox"/>	PDC <input type="checkbox"/>
RENTP <input type="checkbox"/>	CONF <input type="checkbox"/>
SS <input type="checkbox"/>	COMP <input type="checkbox"/>
NEW TRN: _____	CAN TRN: _____
NEW Order Number: _____	CAN Order Number: _____
FNN(s) Allocated:	

RATE CARD SERVICE & PRODUCTS PRICE LIST (Includes GST)

Note: Rates quoted are based on the temporary service rate/s

ITEM #	SERVICE DETAILS	INSTALLATION	DAILY RENTAL
Basic Telephone Service = Phone, Fax, Modem, EFTPOS			
1	Provision of 1st Line	\$ 299.00	\$2.89
2	Additional Lines if ordered same time for same location as 1 st line	\$ 179.00	\$2.89
3	Telstra's Standard Telephone Handset (T1000S) Note: Courier fee of \$8.80 is for up to 3 handsets in the same parcel delivery. Additional handsets thereafter are charged at \$4.50 for up to 3 handsets in the same parcel delivery.	\$20.00 Supply + Courier fee	\$0.10
4	Easycall Call Control Allows user to bar Outgoing Calls via a 4 digit PIN code at the level requested = IDD / STD etc	N/A	\$0.10
ISDN2			
5	ISDN2 Service Note: Minimum contract is 3 months. Line only does not include terminal equipment. If requesting an ISDN service an ISDN Application form will be forwarded on receipt of this request. **ISDN2 Enhanced Business Line Complete or Line Plus attracts higher rental charges.	\$ 356.95	\$232.50 *See Note
6	Additional ISDN2 if ordered same time for same location as 1 st ISDN2 Note: As per Item 5	\$302.50	\$232.50 *See Note
Other Services			
7	Other Services - <u>POA (Price on Application)</u>	POA	POA
Cabling - Fee For Service			
8	Call Out charge standard hours (8am to 5pm Monday -Friday)	\$ 75.00	
9	Labour rate standard hours (8am to 5pm Monday -Friday)	\$ 120.00 per hour	
10	Call Out charge after hours	\$ 245.00	
11	Labour rate after hours	\$ 180.00 per hour	

This Rate Card is provided under the following conditions.

- These costs are only valid for this event.
- Costs quoted are Telstra's standard pricing and maybe subject to change.



- Call Charges are not included and will be charged on a usage basis.
- Timeframes for provisioning and installation are Telstra's standard provisioning times.
- Timeframes may be extended if insufficient infrastructure available at location.
- Installing a service at a location may also attract a Cabling - Fee For Service Charge as identified in the table above, where existing spare capacity is not available.
- If incorrect or insufficient information is provided then provisioning of service will be delayed.
- Confirmation that an Application Form has been received by Telstra will be verified by a return Fax or e-mail to the address provided on the form.
- Prices are quoted and services will be supplied under Telstra's Customer Terms. To view Telstra's Customer Terms please visit the following web site - <http://www.telstra.com.au/customerterms/index.htm>

For services not listed or any additional information please call:

Telstra Events Enquiries: **1800 816 819** (Mon -Fri 8.00am - 5.00pm AEST)

Or

The Telstra Project Manager