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The following are responses by Golf Computer Systems to items on the interactive checklist for Clubs in relation to the new GA Handicapping Systems to be release 23rd January 2014.

Does the club know how to operate the changed functionality in our handicapping and competition management system that has been brought about by the handicapping changes?

GCS supported Clubs will be provided with written and video documentation explaining the changed functionality in the GCS golf management suite, together with operational instructions. We remain available for telephone assistance as and when required, and support via remote access software will enable live assistance if needed.

Between 20th and 22nd Jan 2014 GCS clients will be able to activate the new handicapping software. It is incorporated into our current software releases but is hidden to prevent early activation and use. All updates currently being distributed to our clients include the new system, and will continue to have further features added between now and the final release dates.

The club is considering upgrading from Tier 1 to Tier 3 OR the club is considering changing Tier 3 software providers. Have we established contact with the appropriate Tier 3 provider as yet? (We need to be mindful that software providers will be unusually busy in the upcoming period and that they may find it more challenging than usual to ensure any new software is operational in our club in line with the go live dates of the new handicap system.)

Changing to the GCS golf management suite is relatively straight forward as we convert data from your existing databases directly into our system, minimizing the need for data input. We also enable members themselves to maintain their contact details online, keeping your local database as accurate as possible. Feel free to call and discuss.

Is the club applying the correct GOLF Link score status options in all cases to our members' scores (for example, when players withdraw due to bad weather)? (If we are not, we will be distorting the handicaps of our members.)

The new handicapping changes have the following card status choices:

- **Normal**
- **No Score – Not Approved**
- **No Score - Approved**
- **Illegitimate Score**
- **Non-standard Entry**

These can be selected and applied on a card-by-card basis by club handicapping administrators. Golf Australia documentation stipulates when each is applicable.

Has the club resolved the various handicapping policy questions on which the new handicap system provides flexibility to clubs?

- Are we going to handicap the Conforming Social Scores of our Members? [GA Recommendation: SHOULD HANDICAP]

GCS provides an ability to turn on or turn off Conforming Social Score (CSS) processing based on the Club's decision to allow or disallow. This means that if you disallow CSS, you will not be presented with CSS related options when using the software. It can be turned back on at any time.

Golfers must nominate a round to be used as a Conforming Social Score ahead of play. GCS provides functionality on player touch screen kiosks enabling the golfer to nominate a CSS round, select the course on which to play, and whether playing a 9 or 18 hole CSS round.

Scorecards may be printed automatically from the kiosk entry, or manually by staff. This includes GCS eScore electronic scorecards.

- Are we going to handicap good Four-ball scores? [GA Recommendation: SHOULD HANDICAP]

GCS supports 4BBB and 4Ball Aggregate scoring and handicapping. These scoring formats are also supported via the GCS eScore electronic scorecard system.

- Are we going to handicap 9-hole scores (and any other scores made over 8-17 holes)? [GA Recommendation: SHOULD HANDICAP]

9-hole scores are fully supported, as are 9-hole CSS rounds. 9-hole competitions are also supported, providing results in accordance with the new GA handicapping requirements for such events.

Scores returned over 8-17 holes are also fully supported in accordance with GA requirements and the Club's discretionary options. A player returning a valid but incomplete card can have the Handicapping Score adjusted in accordance with the new regulations.

The GCS software can automatically apply the 8-17 regulations at the click of a button by Handicap Administrators. The determination of whether to add Stableford points to the Handicap Score or whether to reduce the round to a 9-hole score is readily made by the computer, and the handicap score status adjusted accordingly. This is a significant time saver for staff administering the handicap system.

- Are we going to handicap scores returned in Aggregate Teams Events? [GA Recommendation: SHOULD HANDICAP]

Individual results in conjunction with 4Ball (or 2Ball or 3Ball) aggregate events are fully supported in the GCS golf management software. The GCS software will also calculate a 4BBB results from 2 individual cards.

- Are we going to handicap scores returned in Pro-Am Events? [GA Recommendation: SHOULD HANDICAP]

Scores returned in Pro-Am events can be handicapped as easily as any other event using GCS's handicapping, competition and tournament management system.

- Are we going to handicap good scores returned in Corporate/Trade Days that have been conducted by an entity that is not affiliated with GA? [GA Recommendation: SHOULD HANDICAP]

At the Club's discretion, such scores can be handicapped provided valid GOLFLink numbers have been provided by the players to be handicapped. GCS supports competition management of members, visitors, and non-member events such as Corporate Days, including Callaway Handicapping (not handicapped to GOLFLink).

- Are we going to handicap a score returned in a Competition that has been Declared Null and Void (where the conditions have not notably compromised the proper playing of the game for that player)? [GA Recommendation: SHOULD HANDICAP]

A competition declared null and void may be sent to GOLFLink for handicapping purposes from within the GCS system.

- Are we going to handicap scores returned in Novelty Events such as Bisque Par and Three-Ball Competitions? [GA Recommendation: SHOULD HANDICAP]

GCS has not previously handicapped Bisque events, but under the new handicapping model such scores can be accepted to calculate a Handicapping Score as opposed to a Competition Score. The Handicapping Score is returned to GOLFLink while the Competition Score is used for Club results and prize giving purposes.

- Are we going to handicap the Score of a Player who has Played Within a Competition Field but who Hasn't Entered the Competition? [GA Recommendation: SHOULD HANDICAP]

If a player has played among a competition field and the Club wishes to handicap the player, this is available

Social competitions can be established for the purpose of enabling Conforming Social Scores provided the golfer nominates the round as conforming prior to play, in accordance with GA regulations.

- Are we going to handicap good scores from a Competition that has as a Playing Condition That Players are Limited to a Number of Clubs that is Less than 14? [GA Recommendation: SHOULD HANDICAP]

The GCS system will not prevent players in such an event from being handicapped via ad hoc score entry as per GA recommendations, so leaves this choice to the Club.

Has the club determined how we will go about calculating and communicating **Daily Handicaps** to our members?

GCS provides an excellent solution to calculate and display the Daily Handicap to the golfer on touch screen kiosks. The golfer can swipe his or her GOLFLink card or enter their membership number or GOLFLink number, and the computer will immediately

retrieve the correct GA Handicap. If the course on which the golfer is playing is already known from a pre-booking, the Daily Handicap will be calculated and displayed immediately.

If the course being played is not known, the golfer will be required to join into a competition in order to determine the course and thereby the Slope Rating and consequent Daily Handicap.

Where a single competition exists for the day, the process can be as simple and as elegant as a card swipe (or touch in the membership number or GOLFLink number on the on-screen touchpad) and touch a single button to join the competition and have the Daily Handicap displayed.

In the case of a pre-booked round, the process is to simply swipe a card to view the Daily Handicap, and press a single button to register into the competition on the day of play.

The act of joining or registering into a competition by the golfer can also automatically print the golf scorecard. The printer that prints the scorecard can be located behind the Pro Shop counter so the golfer must then pay ahead of physically receiving the card. The Daily Handicap is displayed prominently on the scorecard, while the GA Handicap is less conspicuous.

The GCS eScore system similarly displays Daily Handicap, GA Handicap and Slope Rating on the scorecard.

Player: Michael Williamson										Member ID: 01768		Date: 27 June 2013		Comp: Mens Open Stroke		Sponsor: Golf Computer Systems		Scoring: Stableford		Daily Handicap: 11		Result: 34													
Marker: Stephen McDonald (22)										GOLFLink: 4987601768		Time: 10:20am		Course: USGA Mens Blue																					
Hole	Meters	PAR	Index	Handicap	Player (s)	Marker (s)	Mark Gross Score per Hole only																												
1	499	5	12	*	4 3	6 2	1	2	3	4	5	6	7	8	9	10	W	10	366	4	7	*	5 2	6 1	1	2	3	4	5	6	7	8	9	10	W
2	343	4	8	*	5 2	7	1	2	3	4	5	6	7	8	9	10	W	11	341	4	15	*	5 1	4 3	1	2	3	4	5	6	7	8	9	10	W
3	186	3	6	*	5 1	4 2	1	2	3	4	5	6	7	8	9	10	W	12	365	4	1	*	4 3	8	1	2	3	4	5	6	7	8	9	10	W
4	460	5	14	*	4 3	7 1	1	2	3	4	5	6	7	8	9	10	W	13	170	3	11	*	3 3	3 3	1	2	3	4	5	6	7	8	9	10	W
5	338	4	10	*	4 3	6 1	1	2	3	4	5	6	7	8	9	10	W	14	401	4	3	*	6 1	5 3	1	2	3	4	5	6	7	8	9	10	W
6	422	4	2	*	7	9	1	2	3	4	5	6	7	8	9	10	W	15	428	5	17		6 1	7 1	1	2	3	4	5	6	7	8	9	10	W
7	280	4	16		5 1	5 2	1	2	3	4	5	6	7	8	9	10	W	16	387	4	5	*	4 3	4 3	1	2	3	4	5	6	7	8	9	10	W
8	142	3	18		3 2	3 3	1	2	3	4	5	6	7	8	9	10	W	17	166	3	13		3 2	4 2	1	2	3	4	5	6	7	8	9	10	W
9	375	4	4	*	5 2	6 2	1	2	3	4	5	6	7	8	9	10	W	18	501	5	9	*	7 1	5 3	1	2	3	4	5	6	7	8	9	10	W
Out	3045	36			42 17	53 13												In	3025	36			43 17	46 19											

Has the club worked through the process of re-designing our score cards to cater for the requirements of the handicap system changes?

Because all GCS scorecard layouts are user-configurable, we have numerous templates available already for Clubs to use or to amend. We are happy to assist with amendments as required.

Our eScore templates already carry the changes for 2014 as standard.

Has the club established a process for complying with the GOLF Link data provision requirements around the new Stableford Handicap Adjustment (SHA) regulation?

All scores to be sent to GOLFLink are converted to a Stableford score ahead of sending to GOLFLink. This includes Stroke, Stableford and Par events.

Hole-by-hole scores in Stroke events perform the calculation automatically. Where an overall score is entered on a Stroke round, a separate Stableford score is also a GA/GOLFLink requirement as a correct Stableford score can not be determined simply from a single Gross score entry.

Has the club worked through the process of considering whether to conduct Stableford competitions in conjunction with Stroke competitions?

Stroke and Stableford competitions may be run concurrently on the same course using the GCS software.

Has the club worked through the process of determining what policies we will operate around the linking of different groups of scores for DSR calculation purposes? And will we calculate separate AM & PM DSRs?

DSR batching is a mandatory compliance requirement of the Tier 3 software accreditation process with GOLFLink / Golf Australia. Batch linking requirements and match discretionary features are incorporated.

The club is intending to handicap 9-hole competitions (or competitions played over 8-17 holes) under the new handicapping regulations. Has the club familiarised itself with the relevant GA Q&A resource, including around the process for determining 9-hole **Daily Handicaps**?

Daily Handicaps for 9-hole rounds are correctly calculated and displayed/printed by the GCS system in accordance with GA requirements and recommendations.

Competitions played over 8-17 holes are similarly regulated and compliance is assured.

Is the club aware of how we will need to go about managing the process of creating Initial handicaps for our members under the new handicap system?

Initial handicaps are via scores sent through to GOLFLink via software upload under the new handicapping system. GOLFLink manages the allocation of the initial handicap after 3 cards have been submitted. Until that time the player's handicap is displayed as "Unallocated".

There are exceptional circumstances where an artificial scores function may be applied, such as a new member from overseas with a new handicap.

Is the club complying with the GOLF Link administrative requirements around a member joining the club when they already have a GOLF Link record from another club?

New members joining, and home club transfers are now done via the click of a single button in the GCS golf management software. The speed of the new GOLFLink servers makes this a very fast and easy process.

Our members will want to know if their handicaps will be recalculated to Slope handicaps on the day we switchover to the new system. Is the club aware of how the re-calculation will work?

Detailed advice will be provided ahead of the switchover on 23rd January 2014. Broadly, the golfer's handicap on GOLFLink will be their GA Handicap, and they will play off a Daily handicap that we calculate and display to them on the day of play.

Daily Handicap = GA Handicap x (Course Slope Rating / 113)

The club regularly operates the preferred lies local rule or the tee-up local rule. Is the club aware of how the new regulations around this will work?

Preferred lies cease to be a part of the handicapping system after January 23rd 2013. Any reference to them has been removed from the new GCS handicapping software.

When Slope comes in, the club is looking at playing competitions from different tees. Has the club worked through the process of determining whether we will adjust net scores to cater for any differences in the Scratch Ratings (and total par) of the sets of tees that will be in operation?

Net score adjustment to cater for difference is Scratch Ratings of events played from different tees is included within the new GCS handicapping software, in accordance with the GA operational guidelines. This applies both to single and mixed gender competitions.

Has the Handicapping Authority at the club worked with the committee in charge of each competition conducted by the club to determine whether or not to adopt the GA recommendation that any player whose **GA Handicap** has reverted to provisional status (as per Section 14(iii)) will not be eligible to win a prize in a competition or to win a competition?

If the Club elects to prevent a player with a Provisional Handicap from winning a prize in a competition, a setting can be turned on to then have the software apply this rule without need for human intervention.

Has the Handicapping Authority at the club established whether to set competition grades with reference to GA Handicaps or with reference to Daily Handicaps?

GCS software supports grading by GA Handicap grade ranges or by Daily Handicap grade ranges. Grades may be established via template, so grades applicable to one competition may easily differ to those applicable to another.