



GOLF TASMANIA INC.

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Golf Tasmania is currently undertaking a review of governance and structure for Tasmanian Golf, and we would like to hear from everyone involved in golf in Tasmania at any level.

During October a number of forums were conducted throughout the State and a number of key issues have been raised. The second stage of the review is now pick up those issues and are seeking further input to them via a survey

The Survey can be completed on-line either by direct access the survey via this link (<https://www.surveymonkey.com/s/GolfTasmania>) or via the link on the Golf Tasmania review web page accessible from www.golftasmania.org.au. In addition the survey can be downloaded (in pdf format), completed and faxed, emailed or mailed back to Golf Tasmania. Regardless of the method of completion, all respondents are guaranteed that feedback will not be attributed to an individual in any reports. The Survey will remain open until 01/12/2013

While this survey addresses grassroots issues relating to clubs and golf in Tasmania, changes to our constitution and governance structure are also being developed in order to align us with the requirements of Golf Australia and the Australian Sports Commission. The board of Golf Tasmania believes that this is the appropriate method to address issues that have existed for some time now and were ultimately discussed at the 2013 AGM.

The results of this survey, along with face to face consultations that have occurred around the state, will be collated and will help shape Golf in Tasmania and the future of our sport.

Thank You

Board
Golf Tasmania

1. Golf club membership

1. Are you a member of a golf club?

Yes / No

2. In your opinion, what are the biggest obstacles to people joining a golf club?

[Circle all that apply]

Club costs are too high

Equipment costs are too high

Lack of time to play regularly

Don't know anyone else who plays

Don't know how to get involved in a club

Friends are not golf club members

If they feel like playing, they'll just use public courses

Joining a club ties people to one course, and they'd rather be able to play at a variety of courses.

There is no club convenient to where they live

They may feel they are not a good enough player to join a club

They may feel club membership is for comps & pennants, etc, and they may not be interested in that

Not sure of the etiquette or rules of golf, and they may feel they might do something wrong

Golf membership is for rich people, not for everyday people

Can't play with mates as they'll be allocated into a group

Just want to play golf, and are not interested in the social side of membership

Nearby club doesn't offer attractive membership options

Nearby club doesn't offer any social activities

Nearby club is rundown and not somewhere they would enjoy spending time

Previously a golf club member, but left the area

Other: _____

3. What could *golf clubs* be doing to get people interested in joining clubs?

4. What could *Golf Tasmania* be doing to get people interested in joining clubs?

5. Is there any other comment you wish to make in relation to golf club membership?

2. Club issues

6. Thinking about your (home) golf club, what are the main issues facing your club?

7. Do you think Golf Tasmania should be assisting your club with these issues?

Yes / No / Don't know

Why or why not?

8. What could Golf Tasmania be doing to help your club in these areas?

9. Is there any other comment you wish to make in relation to issues facing clubs?

3. District / Region associations

10. Do you understand the role of the District / Region associations?

Yes / No / Don't know

If yes, what do you believe is their role?

11. Do you feel that there is duplication of roles between your District / Region association and Golf Tasmania?

Yes / No / Don't know

Why or why not?

12. Do you believe that the strategic objectives of Golf Tasmania and the District / Region associations are aligned?

Yes / No / Don't know

Why or why not?

13. Is there any other comment you wish to make in relation to your District / Region association?

4. Fees

Typically, the fee structure for golf membership at most clubs in Tasmania may be broken down as follows (there may be some differences between clubs, but this is an overall guide):

Fee	Value	Payment
Golf Link Fee	\$2.50+GST (per member)	Collected from members by clubs on behalf of Golf Australia.
Golf Tasmania Affiliation Fees	\$25.00+GST (9-Hole Clubs) \$50.00+GST (18-Hole Clubs)	Paid by clubs to Golf Tasmania
Golf Tasmania Capitation Fees	\$31.00+GST (per adult member) \$10.00+GST (per junior member)	Collected from members by clubs on behalf of Golf Tasmania
Golf Australia Capitation Fees	\$12.50+GST (per member)	Collected from members by clubs on behalf of Golf Australia
District / Region association fee	Varies between the district bodies	Paid by the District / Region association to Golf Tasmania

14. Do you understand this breakdown of the fees paid by individual members and clubs?

Yes / No / Don't know

15. Do you feel you get value for money for the fees you pay?

Yes / No / Don't know

Why or why not?

16. In your opinion, does Golf Tasmania spend its budget on the right things?

Yes / No / Don't know

Why or why not?

17. Do you get value for money from your District / Region for the fees that go to it?

Yes / No / Don't know

Why or why not?

18. Thinking about where Golf Tasmania spends its money, please rate the following matters in order of importance (where 1 is "most important for Golf Tasmania to support financially" & 5 is "least important for Golf Tasmania to support financially"):

- ___ Support of high performance golfers
- ___ Support of junior golf
- ___ Support for representative teams
- ___ Support for increasing club memberships
- ___ Other:

19. Is there any other comment you wish to make in relation to fees?

5. Communication

20. How do you currently receive information from or about Golf Tasmania?
[Circle all that apply]

My club's noticeboard

Email from my club to me

Golf Tasmania website

I contact Golf Tasmania with queries

I see someone from Golf Tasmania in person

Golf Tasmania staff visit our club

Letters from Gold Tasmania

Emails from Golf Tasmania

Telephone call from Golf Tasmania

Facebook

Twitter

Other social media

I don't receive information from or about Golf Tasmania

Other: _____

21. Do you receive enough communication from or about Golf Tasmania?

Yes / No / Don't know

What further information would you like Golf Tasmania to provide (if any)?

22. What would be your preferred method of *receiving information from* Golf Tasmania?

23. Do you feel that there are adequate ways for you to *provide information to* Golf Tasmania?

Yes / No / Don't know

Why or why not?

24. Is there any other comment you wish to make in relation to communication?

6. Other matters

25. Overall, do you believe that Golf Tasmania is doing a good job for golf in Tasmania?

Yes / No / Don't know

Why or why not?

26. What does Golf Tasmania currently do well?

27. What should Golf Tasmania be doing to improve its services?

28. Is there any other comment that you'd like to make related to golf in Tasmania? (if you wish to comment on governance or constitution related matters, please add your comments here.)

This information is for our reporting purposes only, and will not be used to identify individuals (unless you choose to provide your name to us).

29. Are you (Optional):

Male / Female

30. Age (Optional):

<10 / 10-20 / 21-30 / 31-40 / 41-50 / 51-60 / 61-70 / 71-80 / 80+

31. How often do you play golf?
[Circle one answer]

I play multiple times during the week and at weekends

I try to play more than once per week

I play about once a week

I try to play a few times a month

I play roughly every other month or so

I'd be lucky to play twice a year

I haven't played in over a year

Most of my golf is at the driving range

32. Which of the following best describes you?
[Circle one answer]

I mostly play competitions and pennants

I play about the same amount of competitions and pennants as I do social golf

I mostly play golf socially with friends, but join in the odd competition or pennant

I always play golf socially, and I don't play in competitions or pennants

33. Which of the following best describes you?
[Circle one answer]

When I play golf, I prefer to play 18 holes

I play a mix of 18 hole and 9 hole games

I prefer to play 9 hole games

34. Name (Optional):

35. Club(s) (Optional):