

PLAYERS INFORMATION

www.ladiesmasters.com



Welcome to RACV Royal Pines Resort for the Volvik RACV Ladies Masters

On behalf of the Volvik RACV Ladies Masters, we would like to welcome you to the RACV Royal Pines Resort.

We would like to sincerely thank our co-title sponsors Volvik and RACV and long term supporter Tourism and Events Queensland and J-Golf that have enabled us to schedule our 25th Ladies Masters Tournament, as an official co-sanctioned event on the Ladies European Tour and Australian Ladies Professional Golf Tour.

A special thanks to the players who have travelled from all over the world to compete in the Volvik RACV Ladies Masters. We also would like to thank our Australian players whom also rigorously support the ALPG Tour and the Masters each year.

RACV Royal Pines Resort has played host since 1992. In particular, we would like to acknowledge the efforts of John Morris and his team who have worked for many months to ensure the course is rolled out in top order to host the Masters.

Thank you to the countless number of volunteers who contribute so much to the event, they should also be acknowledged for their tireless efforts and commitment to service all aspects of the event and player comfort.

Enjoy the Volvik RACV Ladies Masters and the warm hospitality of Queensland's Gold Coast.

Yours sincerely

BOB TUOHY

Tournament Chairman

FACT SHEET

TOURNAMENT NAME:	Volvik RACV Ladies Masters
VENUE:	RACV Royal Pines Resort, Gold Coast, Queensland
DATE:	6 - 9 February 2014 (72 Holes Strokeplay)
PRO-AM TOURNAMENT:	Wednesday 5 February 2014
TOURNAMENT PRIZEMONEY:	€\$250,000 (\$358,000 AUD as at 11/11/13)
TOURNAMENT OWNERS:	TA Golf (Tuohy Associates)
PLAYERS:	50 ALPG / 50 LET / 44 Sponsor Invites TOTAL - 144 Players
EVENT SANCTION:	Ladies European Tour (LET) Australian Ladies Professional Golf (ALPG)
TELEVISION COVERAGE:	ABC1 - Saturday 8 February (2:00pm - 6:00pm ESST) Sunday 9 February (2:00pm - 6:00pm ESST) Fox Sports – Replay & Highlights International Broadcast Partners - J-Golf (Korea) and Sky Sports (NZ)
OFFICIAL HOTEL:	RACV Royal Pines Resort – (07) 5597 8700 Website: www.racv.com.au/royalpines Player Accommodation Reservations Contact: Teresa Richards E: Teresa_Richards@racv.com.au

THE SCHEDULE

DAY	DATE	ITEM
MON	3 February	Official Practice Round from 9am – see item 6 Registration: 12 noon –5.00pm
TUES	4 February	Official Practice Round – see item 6 Registration: 8.00am–4.00pm
WED	5 February	Pro Am Tournament
THU	6 February	Round 1 - Volvik RACV Ladies Masters
FRI	7 February	Round 2 -Volvik RACV Ladies Masters (cut to leading 60 professionals plus ties)
SAT	8 February	Round 3 - Volvik RACV Ladies Masters
SUN	9 February	Final Round -Volvik RACV Ladies Masters Presentation immediately following play. 5.15pm Annual Cricket Match on the Podium Lawn

TOURNAMENT CONDITIONS

1. ENTRY QUALIFICATIONS

The 2014 Volvik RACV Ladies Masters shall comprise a maximum of 144 players made up as follows:

- a) Leading fifty (50) players who qualify under the 2013 / 2014 ALPG Tournament Exemption Categories.
- b) Leading fifty (50) players eligible under the LET 2014 Tournament Exemption Categories.
- c) Twenty (20) members of the Korean Ladies Professional Golf Association (KLPGA) that have finished in the top 30 on the 2013 KLPGA Money List / Points Table.
- d) The leading three (3) players who enter from the top 100 on the Rolex Women's Golf World Rankings as at 30 November, 2013
- e) Special invitations granted by the Promoter, ALPG & LET.

2. CONDITIONS

- a) The 2014 Volvik RACV Ladies Masters shall be decided by strokes over four rounds of 18 holes in accordance with the rules of golf as approved by the Royal and Ancient Golf Club of St Andrews and in accordance with the local rules approved by the Tournament Committee.
- b) In the event of a tie after four rounds, the competitors who tie shall play a hole by hole (sudden death) play off to determine the winner. Conditions of the playoff will be posted on the Tournament's Player Information Board.
- c) It will be obligatory for all competitors in the tournament to play with a ball which is named on the current R&A Approved List of Conforming Golf Balls.
- d) The Tournament Committee reserves the right to arrange and/or alter starting times.
- e) Wednesday 5 February, 2014 - Pro-Am
Thursday 6 February, 2014 - 1st round of 18 holes
Friday 7 February, 2014 - 2nd round of 18 holes
After 36 holes the leading sixty (60) professionals, plus ties, shall be eligible to contest the final two rounds.
Saturday 8 February, 2014 - 3rd round of 18 holes
Sunday 9 February, 2014 - Final round of 18 holes.
- f) The Pro-Am will be held on Wednesday 5 February 2014. All professionals entering the tournament will be expected to play, if required, in the Pro-Am and attend any social function associated with the tournament, if required.
- g) The Tournament Committee reserves the right to use films, photographs, pictures and similar references to competitors in practice and play in the publicity arrangements prior to, and after the tournament.

The decision of the Tournament Committee shall in all matters be final.

3. ENTRY FORMS

- a) The entry fee is AU\$132.

Non - ALPG / LET Professionals and Amateurs **MUST** forward their completed entry form to the following address, whereby receipt of entry and payment instructions will be issued:

Karen Lunn - ALPG Inc.
PO Box 447 Mudgeeraba QLD 4213
Email: karenl@alpg.com.au

Or scan and send by email to gameon@alpg.com.au

- b) Cheques should be made payable in Australian dollars to: Australian Ladies Professional Golf Inc.
- c) ALPG Members, who are members of the LET, **must** enter as an ALPG Member through the ALPG website.
- d) LET entries and payment of entry fee must be made via the LET office.
- e) Closing date for entries is **5:00pm Friday 20th December 2013**.
- f) Entry fees will not be refunded unless written notification of withdrawal is received prior to the closing date of entries.

4. REGISTRATION

Players must register in person in the ALPG/LET Tournament Office at RACV Royal Pines Resort, during the following times:

Monday 3 February 2014: **12noon - 5.00pm**
Tuesday 4 February 2014: **8.00am - 4.00pm**

Players who fail to meet the registration deadline and who have not contacted the ALPG/LET office for granting of late registration will be removed from the tournament draw and replaced by the next available or applicable reserve depending on which tour or allocation they withdraw from.

5. CADDIES

Caddies are compulsory for all four rounds of the 2014 Volvik RACV Ladies Masters. If you require a local caddy, you must email David Hogben david_hogben@racv.com.au at RACV Royal Pines Resort prior to the closing date of entries:

- a) Caddies are the sole responsibility of the competitor employing them.
- b) Caddy Bibs must be worn at all times during play.
- c) Caddies must not wear spike sole shoes.
- d) Players must use a caddy for the four rounds of the Tournament.
- e) Pull buggies are not permitted during Tournament play.
- f) Minimum payment to caddies is AU\$50 per round, not including tip (including Pro-Am and practice rounds)

6. PRACTICE ROUNDS

Practice rounds will be available on Monday and Tuesday as follows:

Monday: Course open from 9am on the 1st Tee.

Tuesday: Booking sheet from 8am will be made available at the ALPG / LET office.

Players are reminded that practice is from the 1st Tee only, or alternatively, should you wish to only play the back nine, you may start from the 10th Tee up until 9am only.

7. SCORING PERSONNEL

Competitors must co-operate when asked for details of their scores by authorised scoring personnel on the course.

8. PLAYING CONDITIONS

Play is as per the local rules and conditions of competition on the ALPG hard card. Players are specifically asked to note that the following conditions are in effect:

- a) The specimen conditions in the Rules of Golf are in effect as regards Conforming Golf Balls, One Ball Condition, and Time of Starting.
- b) Driving Clubs: Any driver the player carries must have a club head, identified by model and loft, that is named on the current List of Conforming Driver Heads issued by the R&A. Exception: A driver with a club head that was manufactured prior to 1999 is exempt from this condition. (The list may be viewed via www.golfaustralia.org.au)*
- c) Clubs Conforming with Groove and Punch Mark Specifications: The player's clubs must conform to the groove and punch mark specifications in the Rules of Golf that are effective from 1 January 2010.*

* PENALTY FOR CARRYING, BUT NOT MAKING STROKE WITH, CLUB OR CLUBS IN BREACH OF CONDITION: Two strokes for each hole at which a breach occurred; maximum penalty per round – four strokes. In the event of a breach between the play of two holes, the penalty applies to the next hole. *Any club or clubs carried in breach of this condition must be declared out of play by the player to their marker or fellow competitor immediately upon discovery a breach has occurred. If the player fails to do so, they are disqualified. PENALTY FOR MAKING STROKE WITH CLUB IN BREACH OF CONDITION: Disqualification.

9. PRIZE FUND

- a) Prize money will be allocated in accordance with the LET prize money distribution ratios in place at the time.
- b) The contracted prize fund is in Euro which will be converted to AUD using the exchange rate as at Friday 7 February, 2014 at 5pm
- c) Non-resident tax will be deducted as per the Australian Taxation Office rates schedule which will be posted on the player's information board.

Note: Those players who do not provide ALPG with an ABN will have tax deducted at the rate of 48.5% as per the guidelines issued by the Australian Taxation Office. For assistance in obtaining or checking your ABN status, please contact Karen Lunn on Email: karenl@alpg.com.au

PLAYER INFORMATION

1. TEMPORARY PRIVILEGES

All players will have access to the Tournament Course at RACV Royal Pines Resort from 3 to 9 February 2014 inclusive. The following domestic matters are brought to your attention:

a) Car Parking

Adequate car parking is available for players via the main Resort entrance, off Ross Street (car park permits can be obtained from the Tournament Office on request).

b) Locker Facilities

Limited Locker facilities are available. See Pro-Shop for further information.

c) Dress

The resort dress standards are as follows:

- i. A tidy standard of dress is required at all times.
- ii. Spiked shoes are not permitted in any area of the Hotel.
- iii. Jeans are not permitted on the course.

d) Licensing Regulations

Persons under the age of 18 are not permitted unaccompanied in areas of the Tee's Clubhouse containing bars.

e) Travellers Cheques / Cashing Procedure

Arrangements have been made with RACV Royal Pines Resort front office to cash traveller's cheques up to a limit of \$1,000 (USD).

f) Protection of Valuables and Equipment

Although every care will be taken by the Resort staff with your equipment, in the final analysis, protection of your equipment and valuables, including insurance, will be your own responsibility.

g) Tee's Clubhouse

Tee's Restaurant: Breakfast will be available from 6:00am from Monday to Sunday. Snacks are available in the Tees' Clubhouse during the tournament days. A full buffet breakfast will be available from the Kalinda Restaurant daily.

2) CLUB STORAGE AREA

a) A security area for club storage is located adjacent to the Pro-Shop. Players may safely leave their clubs in this security area.

b) Players or Caddies requiring towels may obtain these from the club storage area for a refundable deposit of \$10 per day.

3. PLAYERS' MAIL

All players' mail can be found at the LET / ALPG office located in the Golf and Sports Car Park.

4. PRACTICE AREA

The practice range and chipping green is located on the other side of the tunnel on the western side of RACV Royal Pines Resort. The range will be open for practice between Monday and Sunday inclusive. Range Balls are free of charge.

Players are not permitted to use any other area or any other balls other than the Tournament balls being provided by **Volvik**. Players must present identification at the practice range.

Practice Facilities:

- Players are advised that the chipping green surface will not be prepared for putting and is recommended that all putting be done on the main putting green located adjacent to Tee 10
- Caddies are NOT permitted to use the practice facilities including the putting green
- Preference is to be given to those players with approaching tee times
- Players missing the cut may only practice when those players remaining in the tournament have completed their practice sessions
- At all times, preference MUST be given to those players remaining in the tournament

Hours of operation are:

Monday & Tuesday	7:00am - 6:00pm
Wednesday - Friday	5:30am - 6:00pm
Saturday	6:00am - 6:00pm
Sunday	6:00am - Last tee time

5. PRO - AM TOURNAMENT

Selected Professionals will partner 3 amateurs over 18 holes in a Texas Scramble format.

A shotgun start will be used, commencing at **6:45am** for the morning session and **12:15pm** for the afternoon session.

The Team Stableford score comprises the best 2 individual stableford scores per team for each hole.

- Each player tees off and then as a team, selects what they consider to be the best placed ball.
- From the selected tee shot, individuals then play their own ball until it is holed.
- Each player plays their own ball for the duration of each Par 3 hole.
- A maximum handicap of 18 applies to those who do not hold an official Golf Australia GolfLink Handicap.
- There is a minimum of three (3) tee shots to be provided by each player.
- The scorecard must indicate which hole each player's tee shot is selected.

Please ensure that your scorecard is handed to the officials in Tee's Clubhouse upon completion of golf.

Professionals and amateur partners are invited to the Pro-Am awards presentation immediately after play in Tee's Clubhouse area.

6. TEE TIMES

Tee times for the Masters will be available on the following websites:

www.alpg.com.au www.ladiesmasters.com www.ladieseuropeantour.com

or Phone: 07 5597 8700 (this is a 24 hour service).

7. PIN PLACEMENTS

Pin positions will be provided by the official starter on the first and tenth tee on Thursday and Friday and the first tee on Saturday and Sunday.

8. FIRST AID

Any player requiring first aid or medical attention should contact the Tournament Office for assistance.

9. PHYSIO / MASSEUSE

Details of Physio and Masseuse availability will be available at registration.

10. CONDITIONS OF PLAY

Players are reminded to read carefully the Local Rules and Conditions of Play prior to the commencement of play. Local Rules will be attached to your cards.

11. ADVERTISING MATERIAL

Players are reminded that players and caddies will not be allowed to wear or display any advertising material that may conflict or embarrass a sponsor of the Volvik RACV Ladies Masters.

12. TELEVISION

ABC1 will telecast the Volvik RACV Ladies Masters throughout Australia at the following times:

ABC1	Saturday 8 February	2.00pm - 6.00pm
ABC1	Sunday 9 February	2.00pm - 6.00pm

13. PLAYERS' AREA

A dedicated area has been reserved for the exclusive use of players and player guests within the Tee's Clubhouse area.

This area will be open from 5:30am Thursday to Sunday.

From mid-morning each day Thursday-Sunday RACV Royal Pines Resort staff will obtain food and beverage orders and serve players and players' guests. The cost of food and beverage will be met by the players at this time.

This area is your area so that you and your guests can relax in comfort during the event.

14. HOTEL GYMNASIUM – LEVEL 4 RACV ROYAL PINES RESORT

RACV Royal Pines Resort has made available The Hotel Gymnasium to all players participating in the Masters. The operating hours are Monday - Sunday (5:00am - 9:00pm)

For access, players will need to obtain swipe keys from the ALPG / LET Tournament Office and return on completion of their workout.

15. RACV ROYAL PINES RESORT - RESTAURANT OUTLET OPERATING INFORMATION

OUTLET	HOURS OF OPERATION	DAYS OF OPERATION
Tee's Clubhouse	6:00am – Late	Monday - Sunday
Kalinda Restaurant	Breakfast: 6:30am - 10:30am Dinner: 6:00pm - 10:00pm	7 Days Friday & Saturday
Panorama Lounge	7:00am - 5:00pm	7 Days
Arakawa Restaurant	5:30pm – Late	Wednesday - Sunday
Videre Restaurant	6:00pm – Late	Wednesday - Saturday
Trattoria Amici	5:30pm – Late	7 Days
Arika Poolbar & Terrace	6:30am – Late	7 Days
Hydrate Bar	5:00pm – Late	Friday & Saturday
* Note operational hours are subject to demand		

16. TRANSPORTATION

Transportation is located in the Tournament Volunteer area in the Golf and Sports Car Park. Transportation will operate Monday 3 February until Monday 10 February and will be co-ordinated by Wilma McDonald (0421 380 937 or 0438 899 841) and her team of volunteers.

To avoid delay, particularly for early morning pick-ups, please ensure you book in advance.

Monday 3 February	8:00 a.m.	to	6:00 p.m.
Tuesday 4 February	6:00 a.m.	to	6:00 p.m.
Wednesday 5 February	5:00 a.m.	to	6:00 p.m.
Thursday 6 February	5:00 a.m.	to	6:00 p.m.
Friday 7 February	5:00 a.m.	to	6:00 p.m.
Saturday 8 February	6:00 a.m.	to	6:00 p.m.
Sunday 9 February	6:00 a.m.	to	6:00 p.m.
Monday 10 February	6:00 a.m.	to	12:00 noon (Gold Coast Airport Only)

17. PHONE NUMBERS

For your information, you will find listed below numbers on course:

TA Golf Tournament Office	07 5588 5815
Tournament Chairman (Bob Tuohy)	0411 131 627
Tournament Director (Ben Tuohy)	0421 380 938
Special Events Manager (Denise Peacock)	0417 887 808
RACV Royal Pines Resort Administration	07 5597 8700
RACV Royal Pines Resort Golf Shop	07 5597 8733
After Hours Tee Times (RACV Royal Pines Resort)	07 5597 8700
ALPG / LET Tournament Office	07 5588 5820
Media Manager (Sandy Lonergan)	0417 384 422
Transport Manager (Wilma McDonald)	0438 899 841

THANK YOU LETTERS

Kyung Ahn Moon
Chairman
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Keumgok-dong Boondang-Gu
Seongnam KOREA

Chairman
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