



## Schedule of GOLF Link Downtime to Enable the Go-live of the Complete New GA Handicap System

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**Note: Anticipated GOLF Link performance issues immediately following the 23 January launch**

In the few days after GOLF Link is once again online, it is anticipated that access to the GOLF Link systems will be interrupted and slower than normal. Whilst we have a series of measures in place to take the edge off the disruption, we know that club and golfer use of the systems during this period will be many times greater than at any previous time in the history of GOLF Link (apart from when the major changes were made in 2010 and 2011). We do apologise for this expected inconvenience and ask for your patience during this period.

### Monday 20 January 2014

- **1.00pm EDT:** GOLF Link goes offline.

### Thursday 23 January 2014

- **11.00am EDT:** GOLF Link back online for ALL Tier 1 clubs.
- **2.00pm EDT:** GOLF Link back online for Tasmanian Tier 3 system clubs.
- **2.30pm EDT:** GOLF Link back online for New South Wales & Australian Capital Territory Tier 3 system clubs.
- **3.30pm EDT:** GOLF Link back online for Victorian Tier 3 system clubs.
- **4.00pm EDT:** GOLF Link back online for Queensland Tier 3 system clubs.
- **5.00pm EDT:** GOLF Link back online for South Australian and Northern Territory Tier 3 system clubs.
- **5.30pm EDT:** GOLF Link back online for Western Australian Tier 3 system clubs.
- **7.00pm EDT:** New GA Handicaps available from [www.golflink.com.au](http://www.golflink.com.au).

#### What is Tier 3 and what is Tier 1?

“Tier 3” refers to the third-party companies that provide commercial software packages to golf clubs. These companies are accredited by GA to allow their software to interact with the GOLF Link systems. The Tier 3 companies offer more advanced services than the standard “Tier 1” GOLF Link system. Additional Tier 3 services may for example include point-of-sale systems, member account management, personalised score card printing functionality, etc. Tier 1 is currently used by most smaller clubs. Tier 1 will continue to provide all necessary handicapping services under the new GA Handicap System.