



### **Status of Handicaps whilst GOLF Link is Inaccessible from Monday 20 to Thursday 23 January**

---

- For competitions that will be played (either in part or in full) whilst GOLF Link is inaccessible, GA recommends that players be required to play off the handicap calculated for them under the pre-23 January handicap system.

### **Processing of Competitions Played Around the Period GOLF Link is Offline**

---

- Once GOLF Link is back online, it will be possible for clubs to process through GOLF Link any competition that has been played during, or very close to, the three-day offline period.
- When trying to do this however, it is anticipated that some handicapping administrators may be faced with additional challenges as a result of new software coming into effect in the time between when a competition is played and the time it is fully processed. **To avoid inconvenience, clubs may choose not to process through GOLF Link any competition that has been played on any day from 19-23 January inclusive.**

Note 1: Any Stroke competition processed through GOLF Link from 23 January onwards (even if played prior to 23 January) must be processed with Stroke scores AND Stableford scores.

Note 2: Where a club decides to process a competition played around the offline period, it is important that the value listed in the 'Played Off' box on the score entry screen is the handicap the player ACTUALLY played off in that competition (even though this may not be the Daily Handicap that would have been calculated for the player under the new handicap system). Clubs should be particularly careful to check the values in this column in the period immediately following 23 January.

Note 3: The competition and handicapping functions of the GOLF Link Tier 1 system will be inaccessible whilst GOLF Link is offline.

Note 4: Clubs with Tier 3 handicapping software systems will be able to operate their software in 'offline' mode and with reduced functionality during the period GOLF Link is offline. Software providers will communicate directly with their client clubs on what functionality will be available whilst GOLF Link is offline.

### **List of Handicaps for Use Whilst the GOLF Link Systems are Inaccessible**

---

- We encourage all clubs to extract from the GOLF Link Tier 1 website (or from their Tier 3 system) prior to 1.00pm (Eastern Daylight Time) on Monday 20 January a list of the handicaps of all of their members.
- In the event a club does not extract its own list of handicaps but ends up needing one, it should contact the GOLF Link Customer Service Centre on 1300 650 750.
- If a club is seeking a list of new handicaps once GOLF Link is back on-line, but is having trouble accessing the system, it should contact the GOLF Link Customer Service Centre.